



DowntownRaleigh
Alliance

Request for Proposals

Downtown Raleigh Private Security Patrols

Requested Work:

Downtown Raleigh Alliance (DRA) is seeking proposals from firms experienced and knowledgeable in safety and security services. These security services will help in an area of increased incidents and safety concerns. We do not want armed security, but are interested in trained and visible security personnel to help supplement our Ambassador program and Raleigh Police. We are looking for services that would help deter criminal activity by providing visible patrols, calling RPD for incidents that are criminal and de-escalating any situations when appropriate. This would be focused in a particular part of downtown Raleigh with potential opportunity for expansion of service in both geographic scope and time in the future.

Issued By:

Downtown Raleigh Alliance
333 Fayetteville St. Suite 1150
Raleigh, NC 27601

Dated:

May 3rd, 2024

Date Due:

May 16th by 5:00pm Eastern Standard Time

Basic summary: Downtown Raleigh Alliance prioritizes the safety of the downtown community to create an environment welcoming to visitors, residents and businesses. We work closely with Raleigh Police Department and offer the Downtown Raleigh Ambassador service, which provides safety patrols, directions and other assistance. We are interested in trained and visible security personnel to help supplement our Ambassador program and Raleigh Police in an area of increasingly problematic criminal behavior. This behavior has included narcotic activity, aggressive harassment, intimidation and assaults.

These security services would help deter criminal activity by providing visible patrols, calling RPD for incidents that are criminal, and de-escalating any situations when appropriate. Our intention is to create discomfort for bad activity via a frequent and active presence of safety personnel. Our current interest is in unarmed patrols.

When: DRA is requesting two proposal options. The first option would include two security guards patrolling the proposed service area on Tuesday, Wednesday, Thursday, and Sunday. We would like to have a total of three security guards patrolling on Friday and Saturday, the additional guard would allow us to have two guards patrolling the green routes during peak hours downtown. The third guard would work a six-hour shift from 5pm-11pm. The first two guards would remain on their normal shift from 11am-11pm. Finally, we would have one security guard patrolling the blue route on Monday from 11am-11pm. The main schedule will be Monday-Sunday during the hours of 11:00am-11:00pm.

Proposal Schedule Option 1: The proposed security schedule for the contracted year.

- Sunday- 2 guards 11am-11pm
- Monday- 1 guard 11am-11pm
- Tuesday- 2 guards 11am-11pm
- Wednesday -2 guards 11am-11pm
- Thursday -2 guards 11am-11pm
- Friday -2 guards 11am-11pm, 1 additional guard 5pm-11pm
- Saturday -2 guards 11am-11pm, 1 additional guard 5pm-11pm

During the winter months, we may reduce the number of security guards needed based on foot traffic and activity in the proposed service area. The second option would include three guards from July-October. Then only one guard from November- February, then finally during the months of March- June it would include two guards. The hourly schedule would remain from 11am-11pm for seven days a week.

Proposal Schedule Option 2: The propose security schedule for the contracted year.

- July/October-3 guards from 11am-11pm, 7 days a week
- November/February- 1 guard from 11am-11pm, 7 days a week
- March/June- 2 guards from 11am-11pm, 7 days a week

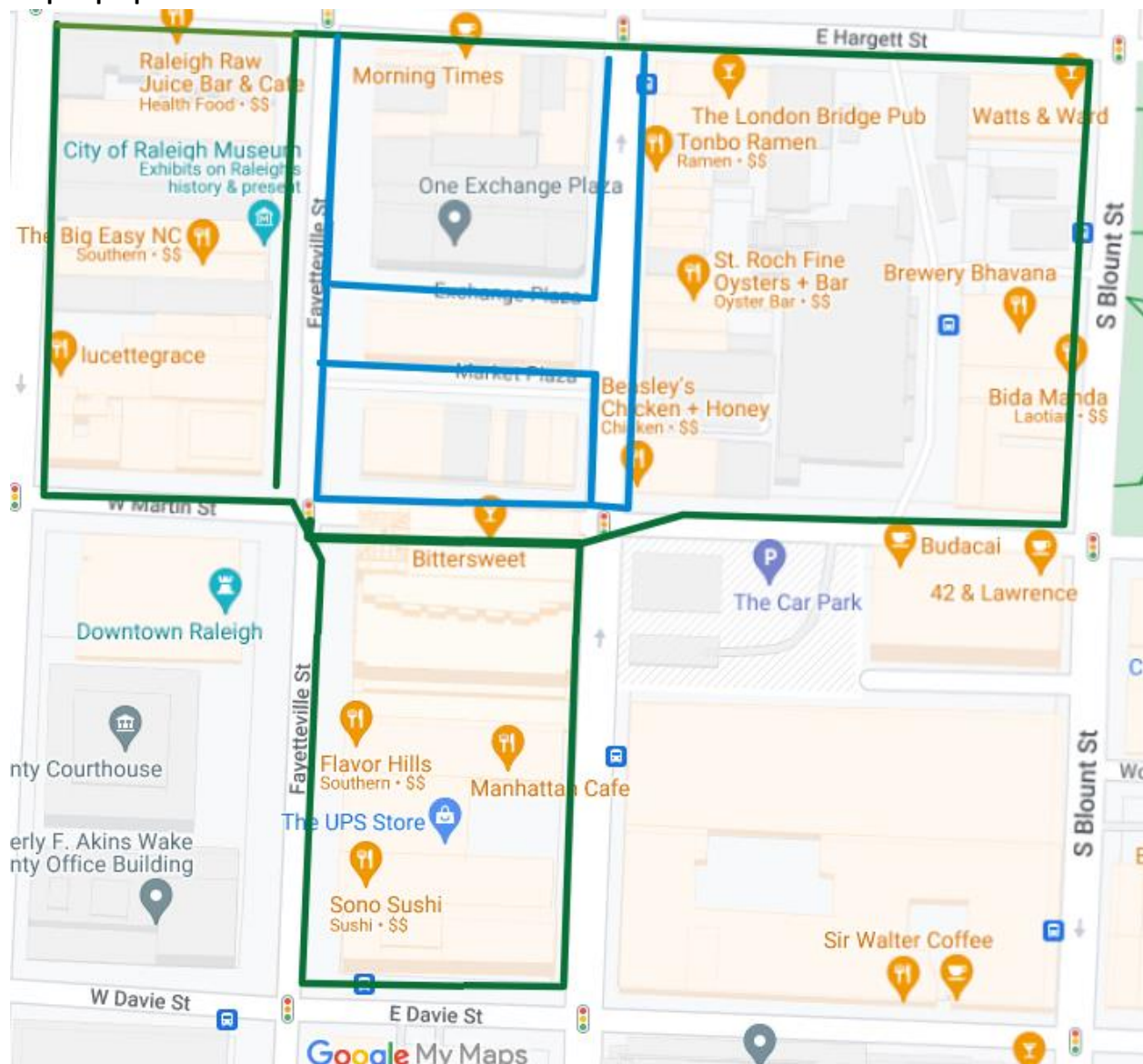
Specific Services Requested: The services desired by the contractor would include:

- **Active and visible foot patrols during hours of service-** Patrol these block faces with an intent to create a noticeable presence to deter criminal activity. This is not a service that can be performed by driving by in cars periodically. The intention is to be constant and visible presence to deter bad activity. Patrols are expected to be actively walking the block throughout shifts.

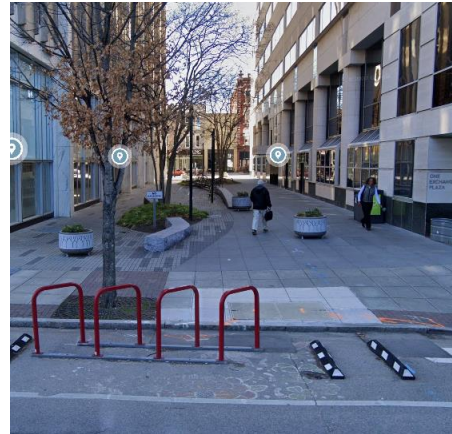
- **GPS Monitoring-** Have the ability to be able to locate/observe security personnel and then send to requested locations when incidents occur.
- **Notifying police immediately when witnessing any illegal activity-** Focusing on narcotic activity, harassment, assaults, loitering, intimidation or any other behaviors that would deter people from being on the block and patronizing businesses.
- **Engagement with business owners and staff-** Checking in with business owners and staff within the routes to understand their issues and provide a point of contact for them.

Areas of Service: This service is focused on the area near the GoRaleigh Transit Center block. This service would help provide patrols surrounding and within the GoRaleigh Station block bounded by S. Wilmington St, E. Hargett St., S. Blount St. and E. Martin St. This would also include the western edge of 200 block of Wilmington St. at Exchange and Market Plazas.

Map of proposed service area:



- **Priority 1: Blue Routes:** These are the block faces and checkpoints colored in blue above. These are areas where we want to make sure we have service concentrated if nothing else and where we see the most issues. This includes along western side of 200 block of S. Wilmington St with Market and Exchange Plazas, 0 Block of W. and E. Hargett Streets. This area also includes the 200 block of Fayetteville St., 200 block S. Wilmington St. and 0 block of W. Martin St. This route is the majority of the major issues identified above and is essential for this service. I have identified those areas with the photos below this paragraph.



- **Priority 2: Green Routes:** These are our second priority. We would like to have these block faces and checkpoints covered in addition to the blue routes. These areas have slightly fewer issues, but still receive some spillover from the blue routes. This much larger service area includes part of E. Hargett St, S. Blount St, S. Wilmington St, E. Davie St, Martin St, and S. Salisbury St.

Period of service requested:

July 1st 2024 - June 30th, 2024

Budget: Please submit your projected quote for the services outlined in this proposal. We are open to discuss and answer any questions.

How to respond to this RFP: The following is requested for response to these services. We are happy to discuss and answer any questions.

- **Description of firm experience with similar services**
- **Name three current clients who can serve as references for your services**
- **Description of how would patrol these service areas and provide services requested**
- **Detailed breakdown of costs including hourly wages, any equipment needed**
- **Proof of insurance coverage**
- **Description of training with personnel for safety services and documentation of those records**

PROPOSAL SUBMISSION AND QUESTIONS: Vendors can respond via email or mail copies of their proposal to:

- **Contact name: Chase Bullock**
- **Title: Safety Manager**
- **Organization: Downtown Raleigh Alliance**
- **Address: 333 Fayetteville St., Suite 1150. Raleigh, NC 27601**
- **Phone: (919)-821-6978**
- **Email: Chasebullock@downtownraleigh.org**